

# UNIVERSITY of PENNSYLVANIA

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Christine Pluta  
Donor Relations Co.

August 19, 1997

Kerri Hunter  
Kerri's Cat Care  
Philadelphia, PA 19123

Dear Kerri,

I am writing in gratitude for the excellent care you have given my dog, Jake, over the year. Jake has been extremely ill, irritable, irritating, and (sometimes) loveable under your care. You have handled all of his quirks very well. Thank you for treating him so well--and providing detailed notes about your daily visits with him.

While Jake battled the vicious itch of seasonal allergies, it was reassuring to know that you would be there to spend some time with him, cheer him up, and medicate him (when necessary) while we were at work. We always knew we could count on you to be at our apartment when you said you would be there. I never had to worry that you would forget about Jake or his special needs.

I know that my husband and I often called at the spur of the moment to ask you to take care of Jake and *always*--every single time--you were available. You certainly were not expected to work on such short notice, but your kind, realistic responses to our requests were more than appreciated. When you couldn't come on your regular days, we were so pleased to get plenty of advance warning so that we could change our plans for the day. You are so much more courteous than we are!

It is always a pleasure to run into you while I am walking Jake. His tail wags and his eyes go back and he just always looks so happy to see you! He obviously likes you a lot, and that means a lot to us. We like you, too.

Your kindness and expertise are much appreciated, Kerri. Thanks so much for being terrific, top-notch dog-sitter. You deserved to be the first-ever inductee into the "Pet-Sitter's Hall of Fame." Congratulations and, again, thank you!

Sincerely,



Christine Pluta